Since the 1920s, Volunteers of America, Dakotas has been serving those who need us the most. Troubled youth, families without child care, those struggling against addiction, and the adolescent who can’t return home can all turn to our supportive and empowering programs. We work with the most vulnerable people in the Dakotas, helping them rebuild whole lives, reach their potential, and become productive members of our communities. We focus on bringing higher levels of care and safety through safe, nurturing environments where individuals and families become healthy and self-sufficient.

**Mission Statement**
Volunteers of America, Dakotas is called by the Gospel to guide people to live healthy and fulfilling lives.

**Kingdom Calling**
Reaching out to help those whom we are called to serve achieve their full potential, Volunteers of America, Dakotas demonstrates God’s love by:

- Guiding people with behavioral health needs
- Uplifting children, youth & families
- Strengthening those who struggle with homelessness
- Supporting individuals with intellectual & developmental disabilities
Dear Friends of Volunteers of America, Dakotas,

As we reflect on 2019, we celebrate God’s boundless grace and mercy, knowing that lives have been transformed through our ministry of service. We were blessed with generous support from businesses and community leaders, as well as the Sioux Empire United Way. In the past year, Volunteers of America, Dakotas hosted an uplifting Rise & Shine Annual Benefit Breakfast and celebrated our 1896 Society while welcoming new members. With your support, these initiatives are helping people in our community. We were especially blessed this year by the hundreds of individuals, businesses, and organizations who God called to support our HomePlace Campaign. Their generosity allowed us to break ground on our new HomePlace building this year, which will eventually house our Axis180 program for young people experiencing homelessness. Our 350 employees, board members, and volunteers continue to serve 10,000 people in our community who depend on our ministry to guide them to healthy and fulfilling lives. Together, we guided people with behavioral health needs, uplifted children, youth, and families, supported individuals with intellectual and developmental disabilities, and strengthened those struggling with homelessness. As we approach our 100th anniversary in 2020, we will continue our commitment to our mission. We are hopeful about what God has planned for our work and grateful for the opportunity to continue serving this community. We look forward to walking this path with you.

"In everything I did, I showed you that by this kind of hard work we must help the weak, remembering the words the Lord Jesus himself said: ‘It is more blessed to give than to receive.’ ” Acts 20:35

In appreciation,

Dennis Hoffman
<table>
<thead>
<tr>
<th>Grant Description</th>
<th>Amount</th>
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<td>Regional Partnership Grant</td>
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<td>SD Council on Developmental Disabilities</td>
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<td>First Lutheran Church Women</td>
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## EXPENSES

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<tr>
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<td>Children, Youth &amp; Families</td>
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<tr>
<td>Homelessness</td>
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<td>Intellectual &amp; Developmental Disabilities</td>
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<td>Management &amp; General</td>
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<td><strong>Total Expenses</strong></td>
<td><strong>$18,308,513</strong></td>
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### BY THE NUMBERS

**FINANCIALS**

### REVENUE

- **Public Support** = 17.0%
- **Program Service Fees** = 5.6%
- **Government** = 77.0%
- **Other** = 0.4%

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<th>Category</th>
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<td>Other</td>
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<td><strong>Total REVENUE</strong></td>
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<tr>
<td><strong>Total REVENUE</strong></td>
<td><strong>$1,021,058</strong></td>
</tr>
</tbody>
</table>

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LUCAS PETERSON
DEVELOPMENT DIRECTOR
The 1896 Society celebrates those who demonstrate a meaningful financial commitment to the future of our organization. Reflecting the belief that a dedicated group of individuals can make a special contribution that will help people for many years to come, the 1896 Society brings together individuals with leadership, ability, experience, and influence to support the mission of Volunteers of America, Dakotas with their financial gifts.

In 2018, we recognized our 1896 Society Members and new inductees at our annual 1896 Society Event. We also had the distinct opportunity to recognize the 4th annual ‘Before Its Time’ Award recipients, Glenn and Phyllis Jorgenson. This award was inspired by Volunteers of America’s founders, Ballington and Maud Booth, who were dedicated to serving the spiritual and material needs of the poor and disadvantaged. Glenns and Phyllis Jorgenson have been involved with and friends of Volunteers of America, Dakotas for many years.

To Glenn and Phyllis Jorgenson and our 1896 Society Members, thank you for being champions in giving in our community. Your contributions provide countless resources that help enrich the lives of thousands of people every year!
The Volunteers of America, Dakotas Rise & Shine Benefit Breakfast is an annual event where local businesses, community leaders, and individuals come together to celebrate our mission. It is also an opportunity to learn about the people and programs that bring our mission to life through commitment, compassion, and empowerment. At our 2019 event, we heard from Volunteers of America, Dakotas CHOICES staff, Brian Mulder. We also met three individuals whose lives were forever changed by our services - Erik, Christian, and Jeremiah. Through the CHOICES program, which supports individuals with intellectual and developmental disabilities, Erik, Christian, Jeremiah, and their families found the support and resources they needed to overcome challenging circumstances and achieve their full potential. Each of them credits Volunteers of America, Dakotas for supporting them on their path to a healthy and fulfilling life.
Dallas was introduced to Volunteers of America, Dakotas Counseling Services when he was released on parole. Determined to stay sober and out of prison for his son, Dallas started with a group counseling program and after successfully completing that program, he continued coming to Volunteers of America, Dakotas for individual counseling.

He says having someone to tell his problems to without fear of judgment helped him stay on the path to success, and ultimately saved his life.

“Without the program, I would be dead,” he says. “I wouldn’t have a life. If I continued using the way I was, I’d have overdosed and died.”

Dallas was able to access this life-changing support because of Volunteers of America, Dakotas’ sliding scale fee, which allowed him to attend counseling at a reduced cost.

“The sliding scale fee helped me tremendously. I paid $20 to come here each time,” he says. “If I had to pay $326 each month, I couldn’t do it. That’s a lot of money.”

Today, Dallas is off probation after 10 years and is looking forward to continuing to build a future with his family.

“Because of the program, I can be a dad. I get to be at home and change a dirty diaper. If I was in jail or prison or dead, I couldn’t change a dirty diaper. I get to take pictures with him, give him baths, feed him...I get to be a dad. And it’s awesome,” he says.

“Just once a month, literally for an hour, that’s all it takes – it changes your whole life. It makes it so you can have a future.”
For families like Cathy’s, Volunteers of America, Dakotas’ continuum of children, youth, and families services proved to be one ray of hope during an especially dark time. When Cathy’s husband suddenly passed away, she was confronted with a challenge she never thought she would have to face – becoming a single mother to three young boys. Before that, Cathy’s husband had been a stay-at-home dad, so the family never had to worry about child care.

“Being a single mother with three children that suddenly had to find daycare that was affordable was daunting,” says Cathy.

Fortunately, Cathy was introduced to Volunteers of America, Dakotas, where she was able to find affordable care for her youngest son at our child care and no-cost care for her oldest sons at the Youth Center.

Cathy credits Volunteers of America, Dakotas for helping her boys and their entire family succeed during their tough time. “The [Youth Center] and the workers have helped my twins become more independent and develop strong friendships and continue to excel in school,” she says. “The staff have given me peace of mind that my boys are somewhere safe.”
My name is Mark D. Seewald. I am a U.S. Veteran who served with honors during the Vietnam War. I served my country from 1972 to 1976. I met the wonderful people at Volunteers of America at the local office at Cliff St. and 14th St. in Sioux Falls, SD. The management team there is 5 stars and they would not hesitate to do everything within their powers to help a Veteran succeed. They fed me, gave me job interviews, provided a safe place to come and visit daily. I was able to do my laundry there, use the bathrooms, even use the Internet and PC provided for veterans to help in my job search.

The staff make themselves available daily to meet with you and to counsel with to help you improve your situation. They even help with resumes if needed so you get the best possible interview to obtain employment. If you get an interview for employment the team would try and provide clean, new clothes, fuel for your vehicle to get to work, and so...so much more.

I got a place to stay in the Berakhah House for homeless Veterans. This is provided by Volunteers of America and is such an outstanding service to those that served this wonderful country of ours. I did not spend my entire 60 days there as I was blessed enough to get the chance to move into a housing unit for the elderly. I am retired drawing Social Security and am blessed enough to land a very good job with Grand Falls Casino. I have been there now since June 20th, 2018. I am in the surveillance department and I am still learning every day with the help from my managers and peers at the Casino.

I am so blessed to have had the honor to meet with the people of Volunteers of America. What a blessing to have such a resource available to the veterans.
Erik has always dreamed of having his own radio show. Because of Volunteers of America, Dakotas CHOICES, Erik is pursuing that dream.

“My goal was to be a disc jockey, because I wanted to be on the radio,” says Erik.

Now, Erik co-hosts his very own radio show with Sunny Radio’s John Small. Every week, the two meet to play 80s music in between rounds of 80s trivia, and record the shows on CDs that Erik can listen to and share with his family and friends.

“I think I get more out of this than Erik does,” says John. “My week gets very consumed with things I have to do...but this is one of the things I want to do.”

For Erik’s mother, his radio show is more than just a hobby. It’s a chance for Erik to make real friendships in the community. “What a difference to know that there is somebody outside of family that cares for him so much and makes him feel so good.”

The supports provided through CHOICES help Erik with daily living skills and goal-planning, empowering him to turn his dream into a reality.
<table>
<thead>
<tr>
<th>Amount</th>
<th>Donors</th>
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| **$15,000+** | Avera  
William Alexander and Lida Alice Beach Memorial Trust  
Joe H. and Elaine I. Floyd 'Another Chance' Fund of the SFACF  
Volunteers of America Dakotas Foundation |
| **$10,000+** | First PREMIER Bank/PREMIER Bankcard  
Sanford Health |
| **$5,000+** | Miles and Lisa Beacom  
Citi  
Dana and LaDawn Dykhouse  
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Howalt+McDowell Insurance, a Marsh & McLennan Agency LLC  
POET  
Sammons Financial Group  
Scheels  
South Dakota Trust Company, LLC  
Marian Sullivan  
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| **$2,5000+** | Avera Heart Hospital of South Dakota  
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| **$1,000+** | 3D Security, Inc.  
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