



# ANNUAL REPORT

---

FISCAL YEAR  
**2022**



# ABOUT US

## MISSION STATEMENT & KINGDOM CALLING

Since the 1920s, Volunteers of America, Dakotas has been serving those who need us the most. Troubled youth, families without child care, those struggling against addiction, and the adolescent who can't return home can all turn to our supportive and empowering programs. We work with the most vulnerable people in the Dakotas, helping them rebuild whole lives, reach their potential, and become productive members of our communities. We focus on bringing higher levels of care and safety through safe, nurturing environments where individuals and families become healthy and self-sufficient.

### **Mission Statement**

Volunteers of America, Dakotas is called by the Gospel to guide people to live healthy and fulfilling lives.

### **Kingdom Calling**

Reaching out to help those whom we are called to serve achieve their full potential, Volunteers of America, Dakotas demonstrates God's love by:

- Guiding people with **behavioral health** needs
- Uplifting **children, youth & families**
- Strengthening those who struggle with **homelessness**
- Supporting individuals with **intellectual & developmental disabilities**

[DNA of VOA Sheet](#)

# CEO LETTER

DENNIS HOFFMAN - PRESIDENT & CEO

---



Dear Friends of Volunteers of America, Dakotas,

As we reflect on the last year, we celebrate what God has provided and the lives have been transformed through our ministry of service. We were blessed with generous support from individuals, businesses and community leaders. In the last year, Volunteers of America, Dakotas hosted an inspiring and educational Rise & Shine Annual Benefit Breakfast, and we also celebrated our 1896 Society and welcomed new members. We are grateful for the commitment of every person who is making a difference.

With your support, these initiatives are helping people in our community. We were especially blessed to continue our ministry of

service and celebrate new initiatives including Camp POSTCARD and GreaterGoods. Generous individuals like you continue to make an impact on the lives of those served through Volunteers of America, Dakotas.

Our 350 employees, board members, and volunteers continue to serve 10,000 people in our community who depend on our ministry to guide them to healthy and fulfilling lives. Together, we guided people with behavioral health needs, uplifted children, youth, and families, supported individuals with intellectual and developmental disabilities, and strengthened those struggling with homelessness. As we look ahead to the future, we will continue our commitment to our mission. We are hopeful about what God has planned for our work and grateful for the opportunity to continue serving this community.

Trust in the LORD with all thine heart; and lean not unto thine own understanding. In all thy ways acknowledge him, and he shall direct thy paths. Proverbs 3:5-6

In appreciation,

A handwritten signature in purple ink, appearing to read "Dennis Hoffman", written in a cursive style.

# GRANTS

## FUNDING AWARDED

21st Century Continuations .....	\$639,888.00
Child Care Stabilization Grants.....	\$65,600.00
Community Health Worker (CHW).....	\$189,611.00
HVRP .....	\$260,218.00
MGH Continuation Grant .....	\$145,425.00
NCTSI -III SAMHSA Trauma Grant .....	\$372,773.00
Sioux Empire Fund for Hunger Relief.....	\$1,000.00
Sioux Empire United Way .....	\$195,685.00
Sioux Falls Area Community Foundation .....	\$75,000.00
South Dakota Community Foundation .....	\$60,000.00
TLP Grant .....	\$235,305.00
Xcel Energy Foundation .....	\$6,000.00
<b>Total .....</b>	<b>\$2,246,505.00</b>



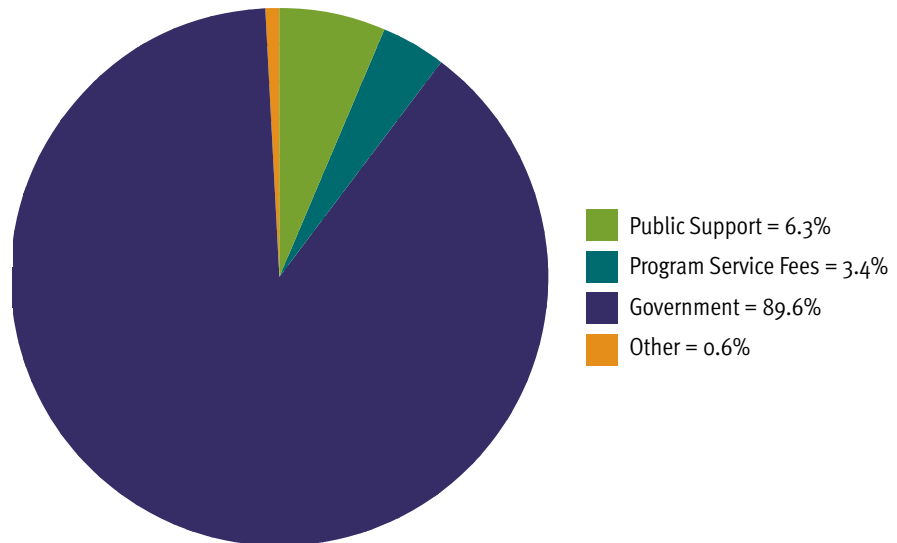
# BY THE NUMBERS

## FINANCIALS

### EXPENSES



### REVENUE



	Behavioral Health	Children, Youth & Families	Homelessness	Intellectual & Developmental Disabilities	Management & General	Total
Public Support	\$166,029	\$732,385	\$138,153	\$34,424	\$311,952	\$1,382,943
Program Service Fees	\$156,540	\$55,433	\$44,550	\$491,870	\$478	\$748,871
Government	\$3,697,308	\$1,459,533	\$815,128	\$11,127,767	\$2,418,480	\$19,518,216
Other	\$5,843	\$10,640	\$31,620	\$41,585	\$40,940	\$130,628
TOTAL REVENUE	\$4,025,720	\$2,257,991	\$1,029,451	\$11,695,646	\$2,771,850	\$21,780,658

All departments for the twelve months ending June 30, 2022

# BOARD OF DIRECTORS

## COMMITTEE MEMBERS AND FOUNDATION

### Board of Directors

#### Executive Officers:

**Chair:** Kendall Kliwer

**Vice Chair:** Shireen Ranschau

**Past Chair:** Lindsey Meyers

**Treasurer:** Brad Benson

**Secretary:** Colleen Stratton

#### Operating:

Abbey Vanderwerf

Adam Cox

Ajay Kittur

Alicia Collura

Amanda Saeger

Anna Heeney

Beth Roesler

Bill Townsend

Brad Bell

Brad Jankord

Chris Bouwman

Curt Zaske

Dan Staebell

Dana Fisher

Daschle Larsen

David O'Hara

Earl Bartholow

Elaine Roberts

Eric Maas

Jeff Alvey

Jeff Lautt

Jeff Pickett

Jessica Beavers

Joseph Hogue

Julie Briggs

Julie Nelson

Keith Miller

Kendall Kliwer

Kevin Gretilat

Kevin Jergenson

Mark Lee

Mary Glenski

Max Donohue

Max Donohue

Michael Roby

Mike Nieman

Nick Gustafson

Nicole Nachtigal

Randy Snyders

Reid Johnson

Rick Olivier

Rod Pierson

Steve Mix

Tom Garry

Tom Iacarella



### Advisory Committee

Anna Heeney

Bill Townsend

Brad Bell

Earl Bartholow

Eric Maas

Jeff Lautt

Jessica Beavers

Kevin Gretilat

Mary Glenski

Morgan Brekke

Reid Johnson

Tom Garry

### Foundation

**Chair:** Randy Knecht

**Vice Chair:** Jennifer E. Bunkers

**Past Chair:** Kathy M. Thorson

**Secretary/Treasurer:** Kimberly M. Erkonen

Brian Cooper

David Maxwell

Dixie K. Hieb

Eleanor Carlson

Elizabeth K. Krogstad

Jeff Oakland

Melissa Johnson

Patricia D. Lloyd

Reid Johnson

Rhon M. Anderson

Robin M. Aden

Ron T. Staebell

Scott Weeldreyer

Thomas E. Pruner

Wendalynn R. Knecht

# LEADERSHIP

## EXECUTIVE TEAM MEMBERS

---



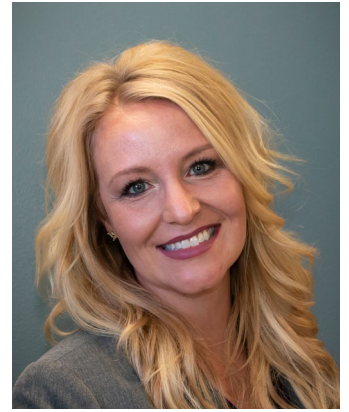
**DENNIS HOFFMAN**  
PRESIDENT & CEO



**AMY WARWICK**  
CHIEF FINANCIAL OFFICER



**JOHN HART**  
MANAGING DIRECTOR OF  
FACILITIES AND VETERANS



**REBECCA DEELSTRA**  
MANAGING DIRECTOR OF BUSINESS  
DEVELOPMENT AND MARKETING



**AMY HARTMAN**  
MANAGING DIRECTOR OF  
BEHAVIORAL HEALTH



**SARAH HANSON**  
MANAGING DIRECTOR OF CHILDREN,  
YOUTH & FAMILIES



**BRIAN MULDER**  
MANAGING DIRECTOR OF  
COMMUNITY SUPPORT SERVICES



**MALLIE KLUDT**  
MANAGING DIRECTOR OF  
ORGANIZATIONAL HEALTH



**DEB RICE**  
MANAGING DIRECTOR OF GRANTS



**PASTOR AL PERATT**  
CHAPLAIN



**HEATHER KITTELSON**  
FOUNDATION DIRECTOR

# 1896 CELEBRATION

## PLANNED GIVING



*...a foundation for future generations*

On November 18, 2021, we honored our 1896 Society Members and new inductees at our annual 1896 Society Event. The 1896 Society was formed as a way of fundraising for the Volunteers of America, Dakotas foundation, which in turn gathers assets to respond to the emerging needs and future opportunities for Volunteers of America, Dakotas.

During the event, we also recognized Lisa Marso as the recipient of the 7th annual 'Before Its Time' Award, named after Volunteers of America founders Ballington and Maud Booth, who were before their time in their dedication to ministry and service. Every year, the 'Before Its Time' Award is presented to an individual who has shaped Volunteers of America, Dakotas' future through inspiring and innovative efforts today. Lisa Marso has been a long-time friend and supporter of Volunteers of America, Dakotas, and her commitment to this organization has left an undeniable mark that will last well into the future.

To Lisa Marso and all of our 1896 Society Members, thank you for being champions in giving in our community. People like you have made our 100-year legacy possible, and your generosity today will help individuals in need for many years to come!

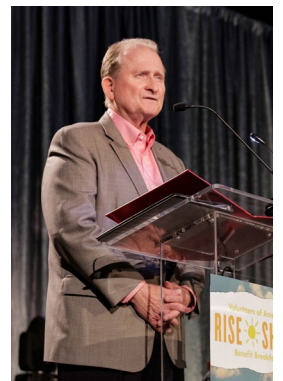


# RISE & SHINE

ANNUAL BENEFIT BREAKFAST

## Volunteers of America RISE SHINE Benefit Breakfast

It was a blessing to come together and see our friends face-to-face at the 2022 Rise & Shine Benefit Breakfast. This year we highlighted five of our offerings -- Telehealth, Camp POSTCARD, out-of-school time, Veterans Trailer, and GreaterGoods. \$263,310 was raised to help people in our community, served through Volunteers of America, Dakotas.



# BEHAVIORAL HEALTH

## GUIDING PEOPLE WITH BEHAVIORAL HEALTH NEEDS

Volunteers of America, Dakotas expanded behavioral health services by adding services to address trauma. This expansion will help us fulfill our mission to guide people to healthy and fulfilling lives. This service will remove barriers and improve access to effective trauma-focused treatment and services for children and adolescents ages 4-17 and their families. The Substance Abuse and Mental Health Services Administration grant supports programs like Volunteers of America, Dakotas designed to prevent and treat mental and/or substance use disorders. Any youth who have experienced trauma and those who have experienced multiple Adverse Childhood Experiences and/or COVID-related trauma will work with trained professionals to create a personalized care plan. The project will serve the Sioux Falls area and surrounding counties and can be delivered in outpatient and residential settings and via telehealth.

Therapists are trained in evidence-based, trauma-focused, and culturally responsive interventions. Professionally trained staff will work with referral sources to ensure that participants who qualify are connected with services. The program includes free, low-barrier initial trauma screenings and a therapeutic plan designed to address the unique circumstances of those we serve.



# CHILDREN, YOUTH & FAMILIES

UPLIFTING CHILDREN, YOUTH & FAMILIES



Youth and law enforcement officials from Sioux Falls and the surrounding communities gathered in Waubay, SD, for the first-ever Volunteers of America, Dakotas Camp POSTCARD. During this week-long camp in June, youth participated in games and activities that helped them learn and practice 10 Principles to Live By, from the Be Somebody: Cowboy Ethics curriculum.

Throughout the week, attendees also got to try new things - like kayaking, paddle boarding, and more - all while building closer, more trusting relationships with law enforcement officials. Students at the camp represented 10 different middle schools and one high school in Minnehaha County. We are looking forward to impacting the lives of more youth through this opportunity in the coming years.

# HOMELESSNESS

## STRENGTHENING THOSE WHO STRUGGLE WITH HOMELESSNESS



Volunteers of America, Dakotas is helping young people achieve their full potential. This year, our Axis180 and Youth Center programs celebrated the accomplishments of young people who overcame life challenges to become high school graduates!

Axis180 provides transitional housing and supportive services to youth experiencing homelessness. The program puts an emphasis on helping youth set and achieve educational goals like graduating high school. With the support of Axis180's services, eight participants graduated from high school this May. At our Youth Center, we provide homework help, tutoring, and educational activities to elementary and middle school students. Through these academic supports, we help youth gain the skills they need to be successful when they reach high school. Five

graduating seniors who attended Volunteers of America, Dakotas Youth Center as elementary and middle school students came back to the Youth Center on their last day of high school to celebrate with the staff who helped them reach this achievement.

Individuals with a high school diploma earn, on average, more than \$150 more per week than those without a high school diploma. This means that by helping these youth stay on track in school, Volunteers of America, Dakotas has potentially increased their annual earnings by nearly \$8,000.

Congratulations to our graduates! We can't wait to see what great things you will do next!

# INTELLECTUAL & DEVELOPMENTAL DISABILITIES

SUPPORTING INDIVIDUALS WITH INTELLECTUAL & DEVELOPMENTAL DISABILITIES

VOA Dakotas CHOICES program held a graduation ceremony on May 20, 2022. Dennis Hoffman, President & CEO, as well as Brian Mulder, Managing Director, shared some words of inspiration with the graduates. After one of the graduates delivered a heart-warming message, the diplomas were handed out. Nearly 60 guests congratulated the five grads and enjoyed a post-ceremony reception



# CONTACT INFORMATION

WANT TO LEARN MORE? QUESTIONS? COMMENTS?



Volunteers of America, Dakotas  
is a United Way Agency

1309 W. 51st Street | Sioux Falls, SD

[voa-dakotas.org](http://voa-dakotas.org) | 605-334-1414

[info@voa-dakotas.org](mailto:info@voa-dakotas.org)