

ANNUAL REPORT

FISCAL YEAR
2023

ABOUT US

MISSION STATEMENT & KINGDOM CALLING

Since the 1920s, Volunteers of America, Dakotas has been serving those who need us the most. Troubled youth, families without child care, those struggling against addiction, and the adolescent who can't return home can all turn to our supportive and empowering programs. We work with the most vulnerable people in the Dakotas, helping them rebuild whole lives, reach their potential, and become productive members of our communities. We focus on bringing higher levels of care through safe, nurturing environments where individuals and families become healthy and self-sufficient.

Mission Statement

Volunteers of America, Dakotas is called by the Gospel to guide people to live healthy and fulfilling lives.

Kingdom Calling

Reaching out to help those whom we are called to serve achieve their full potential, Volunteers of America, Dakotas demonstrates God's love by:

- Guiding people with **behavioral health** needs
- Uplifting **children, youth & families**
- Strengthening those who struggle with **homelessness**
- Supporting individuals with **intellectual & developmental disabilities**

[DNA of VOA Sheet](#)



CEO LETTER

DENNIS HOFFMAN - PRESIDENT & CEO



My father, Marlin Hoffman, was a WWII Navy Seabee who knew too well the names of the far Pacific islands that had taken such a significant toll on the lives of men on both sides of the conflict. He survived, returned to his home state of South Dakota, and built a home in Sioux Falls for his bride and two young children in 1949 ... the first home in the city south of 33rd Street, he was proud to point out!

Growing up in Sioux Falls provided me with a front-row seat to the rapid development of the Sioux Empire. When I was younger, I used to play games in the cornfield that is now the location of the main Volunteers of Americas, Dakotas offices. I look back fondly on those days when you could drive from one end of town to another in 10 minutes, and a young man would ride his bike from 41st Street & Walts Ave to the Drake Springs pool most summer days.

I enjoy taking a trip down memory lane occasionally, but the days of describing Sioux Falls as the "Queen City of Dakota" have long gone by the wayside. Today's Sioux Falls is exciting, growing, and vibrant, much like Volunteers of America, Dakotas! Thanks to the generous support from individuals, businesses, and community leaders, we can transform thousands of lives through our ministry of service. This report chronicles how Volunteers of America, Dakotas works within the Sioux Empire community to help those in need ... a hand up!

In this last fiscal year, Volunteers of America, Dakotas hosted an educational and inspiring Rise & Shine Annual Benefit Breakfast and again celebrated our 1896 Society and the success of the Foundation. While welcoming new members, we are grateful for everyone's ongoing commitment to making a difference with us. Because of this support, we can continue with initiatives like Camp POSTCARD and GreaterGoods.

All these efforts are bolstered by the 350 employees, board members, and volunteers who continue to serve 10,000 people in our community. Thanks to their hard work, we can help guide people with behavioral health needs, uplift children, youth, and families, support individuals with intellectual and developmental disabilities, and strengthen those struggling with homelessness.

We will continue this mission in the future, and we are hopeful about what God has planned for our work. We are grateful for the opportunity to continue serving this community.

In gratitude and service,

Dennis Hoffman

GRANTS

FUNDING AWARDED

21st Century Community Learning Center – Out-of-School Time	\$664,345
VA HealthCare for Homeless Veterans Contract – Berakhah House.....	\$354,780
First National Bank Community Giving – Axis180.....	\$10,000
Xcel Energy Foundation – Veterans	\$6,000
Transitional Living Program (TLP) Continuation Grant – Axis180.....	\$235,305
Maternity Group Home (MGH) Continuation Grant – Axis180.....	\$149,166
United Way – Counseling, Look Up and Hope and Axis180.....	\$207,265
GPD Transition in Place Grant – Veterans.....	\$448,819
Homeless Veterans Reintegration Program Continuation Grant (HVRP) – Veterans	\$260,218
SAMHSA Pregnant and Postpartum Women Grant – New Start.....	\$504,710
Sheldon Reese – GreaterGoods.....	\$15,000
MDU Resources – Camp POSTCARD	\$7,000
DSS Child Care Expansion & Startup Grants – Out-of-School Time	\$264,367
SAMHSA National Child Traumatic Stress Initiative-III – Counseling	\$372,773
Community Health Worker Extension Grant Funding – CHOICES	\$133,685
Northwestern Energy – Camp POSTCARD	\$1,500
First Interstate BancSystem Foundation – Axis180	\$10,000

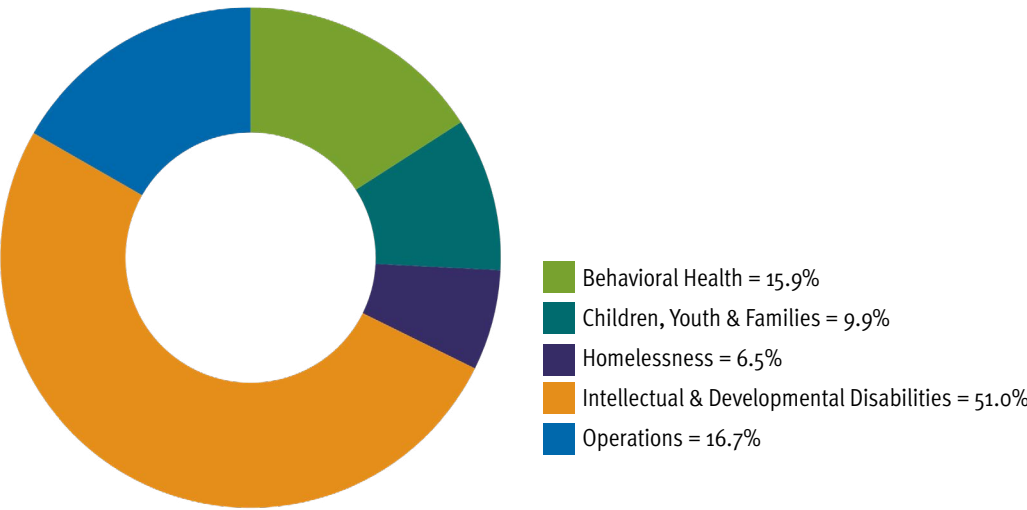


BY THE NUMBERS

FINANCIALS

EXPENSES

\$3,139,589	Behavioral Health
\$1,959,233	Children, Youth & Families
\$1,282,892	Homelessness
\$10,077,552	Intellectual & Developmental Disabilities
\$3,292,921	Management & General
\$19,752,187	Total Expenses



REVENUE



	Behavioral Health	Children, Youth & Families	Homelessness	Intellectual & Developmental Disabilities	Management & General	Total
Public Support	\$135,795	\$622,912	\$519,050	\$41,785	\$343,632	\$1,663,174
Program Service Fees	\$169,592	\$87,463	\$40,615	\$557,790	\$4,001	\$859,461
Government	\$3,535,438	\$1,172,844	\$1,044,534	\$11,946,682	-	\$17,699,498
Other	(\$1,743)	\$6,335	\$80,260	\$48,168	\$152,407	\$285,427
TOTAL REVENUE	\$4,025,720	\$1,889,554	\$1,684,459	\$12,594,425	\$2,771,850	\$20,507,560

BOARD OF DIRECTORS

COMMITTEE MEMBERS AND FOUNDATION

Board of Directors

Executive Officers:

Chair: Shireen Ranschau

Vice Chair: Rod Pierson

Past Chair: Kendall Kliewer

Treasurer: Mike Roby

Secretary: Tom Gage

Operating:

Abbey Vanderwerf
Ajay Kittur
Alicia Collura
Amanda Saeger
Ashley Wenger-Slaba
Benson Langat
Beth Roesler
Bill Townsend
Brad Bell
Brad Benson
Brad Jankord
Brian Spader
Chris Bouwman
Colleen Stratton
Curt Zaske
Dan Staebell
Dana Fisher
Darla Wellendorf

Daschle Larsen
David O'Hara
Earl Bartholow
Elaine Roberts
Eric Maas
Hank McCall
Jeff Alvey
Jeff Lautt
Jeff Pickett
Joseph Hogue
Julie Briggs
Julie Nelson
Kara Horn
Keith Miller
Kevin Jergenson
Lindsey Meyers
Lon Clemensen
Mark Lee

Mary Glenski
Max Donohue
Michael Klepatz
Mike Nieman
Morgan Brekke
Nick Gustafson
Nicole Nachtigal
Patrick Foley
Randy Snyders
Reid Johnson
Rick Olivier
Ron Staebell
Steve Mix
Teresa Ward
Theresa Kuiper
Tom Garry
Tom Iacarella
Tom Pruner

Advisory Committee

Jeff Lautt
Abbey Vanderwerf
Ashley Wenger-Slaba
Bill Townsend
Brad Bell
Brad Benson
Colleen Stratton
Earl Bartholow
Eric Maas

Julie Briggs
Mary Glenski
Morgan Brekke
Reid Johnson
Rick Olivier
Steve Mix
Tom Garry

Foundation

Chair: Jennifer E. Bunkers

Vice Chair: Kimberly M. Erkonen

Past Chair: Randy Knecht

Secretary/Treasurer: Brian Cooper

Adam Cox
Dixie Hieb
David Maxwell
David Stienstra
Eleanor Carlson
Elizabeth K. Krogstad
Jeff Oakland
Matthew Abel

Melissa Johnson
Rhon M. Anderson
Reid Johnson
Sonja Nordbye
Scott Weeldreyer
Wendalynn R. Knecht

LEADERSHIP

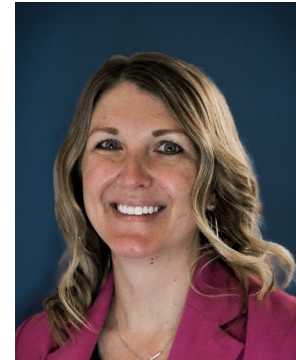
EXECUTIVE TEAM MEMBERS



DENNIS HOFFMAN
PRESIDENT & CEO



AMY WARWICK
CHIEF FINANCIAL OFFICER



MALLIE KLUDT
MANAGING DIRECTOR OF
ORGANIZATIONAL HEALTH



REBECCA DEELSTRA
MANAGING DIRECTOR OF BUSINESS
DEVELOPMENT AND MARKETING



DEB RICE
MANAGING DIRECTOR OF GRANTS



PASTOR AL PERATT
CHAPLAIN



AMY HARTMAN
MANAGING DIRECTOR OF
BEHAVIORAL HEALTH



SARAH HANSON
MANAGING DIRECTOR OF CHILDREN,
YOUTH & FAMILIES



BRIAN MULDER
MANAGING DIRECTOR OF
COMMUNITY SUPPORT SERVICES



NIKKI LAFORTUNE
MANAGING DIRECTOR OF
RESIDENTIAL SERVICES



JOHN HART
MANAGING DIRECTOR OF
FACILITIES AND VETERANS

1896 CELEBRATION

PLANNED GIVING



On November 11, 2022, we honored our 1896 Society Members and new inductees at our annual 1896 Society Event. The 1896 Society was formed as a way of fundraising for the Volunteers of America, Dakotas foundation, which in turn gathers assets to respond to the emerging needs and future opportunities for Volunteers of America, Dakotas.

During the event, we also recognized Bill Townsend as the recipient of the 8th annual 'Before Its Time' Award, named after Volunteers of America founders Ballington and Maud Booth, who were before their time in their dedication to ministry and service. Every year, the 'Before Its Time' Award is presented to someone who has shaped Volunteers of America, Dakotas' future through inspiring and innovative efforts today. Bill Townsend has been a long-time friend and supporter of Volunteers of America, Dakotas, and his commitment to this organization has left an undeniable mark that will last well into the future.

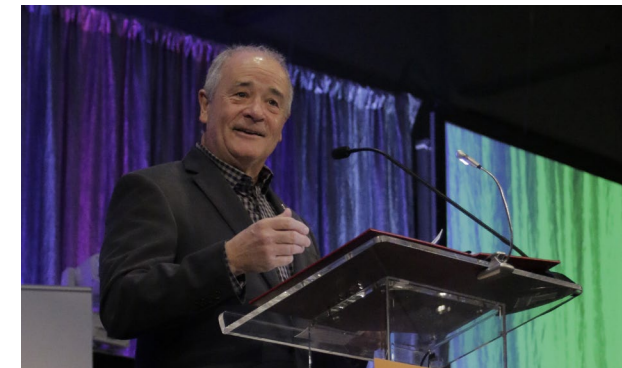
To Bill Townsend and all of our 1896 Society Members, thank you for being champions in giving in our community. People like you have made our 100-year legacy possible, and your generosity today will help individuals in need for many years to come!

RISE & SHINE

ANNUAL BENEFIT BREAKFAST



We enjoyed getting together and visiting with our friends up close and in person at the 2023 Rise and Shine Benefit Breakfast. This year we highlighted four of our programs including Axis180, GreaterGoods, Veterans Outreach, and Camp POSTCARD. Our supporters raised \$250,000 to help people in the community served through Volunteers of America, Dakotas.



SPIRIT TREE

HOLIDAY GIVING



SPIRIT TREE
Volunteers of America®
DAKOTAS

In our 2022 holiday season, Volunteers of America, Dakotas experienced an outpouring of generosity and goodwill from our 24 dedicated community and retail partners. Together, we collected an impressive 1,318 holiday gifts for the individuals in our programs, averaging \$26.09 each and totaling approximately \$34,387 in value.

These gifts weren't just presents; they were tokens of care, hope, and belonging. They brought joy, warmth, and a sense of community to our participants, making their holidays brighter.

We're immensely grateful to our partners whose kindness illuminated the lives of those we serve. Your generosity created moments of happiness and connection, showcasing the power of collective goodwill during this special season. Thank you for making a meaningful difference in the lives of our participants.

GREATERGOODS

RETAIL DONATION PROGRAM



Volunteers
of America®
DAKOTAS

GreaterGoods

GreaterGoods is a retail donation program in partnership with Good360. Good360 is the global leader in product philanthropy and purposeful giving. They partner with some of the world's largest corporations to source essential goods and distribute them through a network of diverse nonprofits like Volunteers of America, Dakotas.

The goal of GreaterGoods is to strengthen nonprofits throughout the region by lowering supply costs and to improve the lives of individuals and families through resources to meet basic needs and enhance quality of life. Through GreaterGoods, member organizations, including nonprofits, schools, and faith-based organizations, can access high quality new and like-new items at a significant savings. Our members can use these items within their programs to lower operating costs or pass them on directly to individuals and families who need them. GreaterGoods helped more than 5,000 people through its network of nearly 200 nonprofit, school and faith-based members.



BEHAVIORAL HEALTH

GUIDING PEOPLE WITH BEHAVIORAL HEALTH NEEDS



Volunteers of America, Dakotas continues to provide crucial behavioral health services to address a variety of challenges. Our services include Trauma-Focused Treatment for youth, funded in part by a grant from the Substance Abuse and Mental Health Services Administration. The grant removes barriers and improves access to effective trauma-focused treatment and services for children and adolescents ages 4-17 and their families. The project covers the Sioux Falls area and surrounding counties and can be applied in both outpatient and residential settings and via telehealth. Trained professionals focus on evidence-based, trauma-focused, and culturally responsive interventions. In FY 2023, we continue to continue work with referral sources to ensure that qualified participants are connected with services they are need.

CHILDREN, YOUTH & FAMILIES

UPLIFTING CHILDREN, YOUTH & FAMILIES



Sioux Falls area youth attended Volunteers of America, Dakotas- Camp POSTCARD. Camp POSCARD stands for “peace officers striving to create and reinforce dreams.” Local law enforcement officials serve as camp counselors for children going into seventh grade. During the camp, kids engage in team building activities and build positive relationships with law enforcement. This year, tre Ministries joined us at camp to connect and build positive relationships with the youth.

Local resident Julie Beaner says her child’s experience at the camp was very positive and will be helpful in the future.

“She (Hadley Beaner) gained such a great relationship with all the officers and made some great friends. This (last) school year Hadley was having some trouble with another student at school and she felt comfortable going to her school resource officer for help. I think Camp POSTCARD is such a great opportunity to connect kids with police to build a great relationship,” said Beaner.

Camp POSTCARD is made possible with the generous support of our donors and camp sponsors. Organizers put together pre- and post-camp activities for the kids and collect data based on the experiences of the kids and officers. Volunteers of America, Dakotas, the Minnehaha County Sheriff’s Office, and the Sioux Falls Police Department hope to continue Camp POSTCARD, citing Mayor Paul TenHaken’s “One Sioux Falls” initiative.

HOMELESSNESS

STRENGTHENING THOSE WHO STRUGGLE WITH HOMELESSNESS



This spring, graduation ceremonies in the Sioux Empire were full of special meaning for a group of area youths.

Six local teens received their cap and gown after working through high school with assistance from Volunteers of America, Dakotas- Axis180 program. The program provides young adults ages 16-21 the opportunity to transition out of unsafe environments into safe, supportive housing while they learn the skills necessary to succeed on their own. Specifically, the program assists participants with education completion, employment training and placement, financial management skills, daily living skills, and interpersonal skills.

Olivia Rausch, Education and Employment Specialist at Axis180, says graduation day was a banner event for all participants.

“We are incredibly proud, and some of the kids didn’t even think graduation would even happen when they started with the Axis180 program,” said Rausch.

Graduate Tia Dubbe says the end goal of graduating proved to be a daunting task.

“Graduation was very nerve wracking, a ton of people there, and I didn’t think I’d get to this point. So, it was great to be able to graduate and be done with high school,” said Dubbe.

“This dedication from all of the kids, this success will rub off on the other youths who are currently in this program going forward,” Rausch said.

Six youths graduated the program. Most are planning to go to college or technical school, and a few will be focusing on a year in the workplace before starting the next step in their education.

INTELLECTUAL & DEVELOPMENTAL DISABILITIES

SUPPORTING INDIVIDUALS WITH INTELLECTUAL & DEVELOPMENTAL DISABILITIES



A number of participants competed in the first ever Volunteers of America, Dakotas talent show, which, according to organizer Patricia Ratliff, proved to be a good way for people who are supported by the program to display their talents and gain confidence.

"We had several acts. To name a few, we had someone sing 'The Gambler' by Kenny Rogers, 'Chasing You' by Morgan Wallen, a magic show, a dance routine, Native American drumming, a performance of 'You are my Sunshine,' a mime routine, a 2-string guitar player, a golf demonstration, poems and much more," said Ratliff. She says they also had tables set up in the back of the gym for people supported to display things that interest them such as model cars, military patches, RC cars, and a bridge made of popsicle sticks.

Ratliff noted that out of all of the acts and demonstrations, there was one big thing that stood out.

“The highlight to me was how well people supported behaved, and were mindful of their peers performing,” said Ratliff. She says the goals of putting together an event really came through.

“I think it was awesome for people supported to display talents they didn’t think they had. This event was something they could all participate in. This also was great for them to implement social skills and gain confidence,” said Ratliff.

She says this could be a yearly event going forward, and Ratliff thinks more people will participate in the future.

Volunteers of America, Dakotas – CHOICES residential program serves adolescents and adults who have intellectual and developmental disabilities and behavioral/emotional or psychiatric disorders.



Volunteers of America, Dakotas
is a United Way Agency.

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