

# DNA OF VOA DAKOTAS

WHY, WHAT, HOW AND WHO



## MISSION

Volunteers of America, Dakotas is called by the Gospel to guide people to live healthy and fulfilling lives.

## KINGDOM CALLING

Reaching out to help those whom we are called to serve achieve their full potential, Volunteers of America, Dakotas demonstrates God's love by:

- Guiding people with behavioral health needs
- Uplifting children, youth and families
- Supporting individuals with intellectual and developmental disabilities
- Strengthening those struggling with homelessness

## OUR MINISTRY OF SERVICE

We are called to serve people on the path to transformation. Our ministry is led by trained, professional staff with a dedication to humble service, stewardship and quality.

## CORE VALUES

### Commitment

Since 1920, we continue to be dedicated to our calling to serve people and communities.

### Compassion

We treat all people with empathy, dignity and care, allowing us to understand the needs of others and what we can do to help.

### Empowerment

We create positive and supportive environments to help people realize their strengths and gain skills and tools to succeed.

## PRINCIPLES OF FAITH

We are diverse individuals, drawn together as a ministry of service.

We are one church without walls.

We believe God's love is revealed to us through the teachings of Jesus Christ.

We believe that when serving the most vulnerable, an authentic spiritual transformation happens—for both giver and receiver.

We believe in God's boundless grace and mercy.

We believe that every individual deserves to be lifted up to the glory of God.